

E-D1345A-11-0224

**ORIGINAL**  
**ARIZONA CORPORATION COMMISS**  
**UTILITY COMPLAINT FORM**



Investigator: Al Amezcua

Phone:

Fax: ( )

Priority: Respond Within Five Days

Opinion      No. 2011 - 99194

Date: 9/19/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First:      Last:  
Sandra      Rozzen

Account Name: Sandra Rozzen

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Peoria

CBR:

State: AZ      Zip: 85382

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: ( )

Nature of Complaint:

9/19/11 per Ms. Rozzen, she opposes and would like for the ACC to deny it. U think being a senior citizen we would be living comfortable. We can't afford any other rate hikes. Now a days living on Social Security is not enough.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/19/2011 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/19/2011

Opinion No. 2011 - 99194

Arizona Corporation Commission  
**DOCKETED**  
SEP 26 2011

DOCKETED BY *Ross*

AZ CORP COMMISSION  
DOCKET CONTROL

201 SEP 26 P 4: 32

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Investigator: Al Amezcua

Phone: (      )

Fax:

Priority: Respond Within Five Days

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Opinion      No. 2011 - 99197

Date: 9/19/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

**Rebecca**

**Cole**

Account Name:

Rebecca Cole

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Yuma

CBR:

State:

AZ

Zip: 85364

is:

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Utility Company:

**Arizona Public Service Company**

Division:

Electric

Contact Name:

For assignment

Contact Phone:      -

### Nature of Complaint:

9/19/11 per Ms. Cole, this is not the time. Food keeps going up and our paychecks are the same every month. She opposes the rate increase request.

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

9/19/2011 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/19/2011

Opinion No. 2011 - 99197

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion      No. 2011 - 99196

Date: 9/19/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

**Lind**

**Harrison**

Account Name:

Lind Harrison

Home:

Street:

Work: (000) 000-0000

City:

Scottsdale

CBR:

State:

AZ      Zip: 85254

is:

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Utility Company:

**Arizona Public Service Company**

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

9/19/11 per Ms. Harrison, she opposes the rate hike. We are in the #1 state in the nation with problems. Don't want to go to her death bed with this. Utility companies should be able to pay for thing and they should cut back on things too.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/19// comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/19/2011

Opinion No. 2011 - 99196

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